

COMMUNITY FACILITIES AND INFRASTRUCTURE

Vision

Vienna's community facilities are well-maintained sites that support the high-quality services provided to residents, visitors, and businesses and allow for efficient governance. Well-run, safe, and welcoming facilities and infrastructure enhance quality of life, foster community connections, and contribute to a thriving local economy.

Goals

1. Plan, design, build, maintain, improve, and operate high-quality Town facilities.
2. Collaborate with Fairfax County, the Commonwealth of Virginia, and utility providers on facility matters to ensure that Town residents, businesses, employees, visitors, and institutions are well served and community goals are addressed.
3. Ensure that Town residents, businesses, and institutions receive adequate and appropriate utility services that meet current and future needs.
4. Ensure the Town is prepared for and can effectively respond to emergencies to protect lives, property, and critical operations.



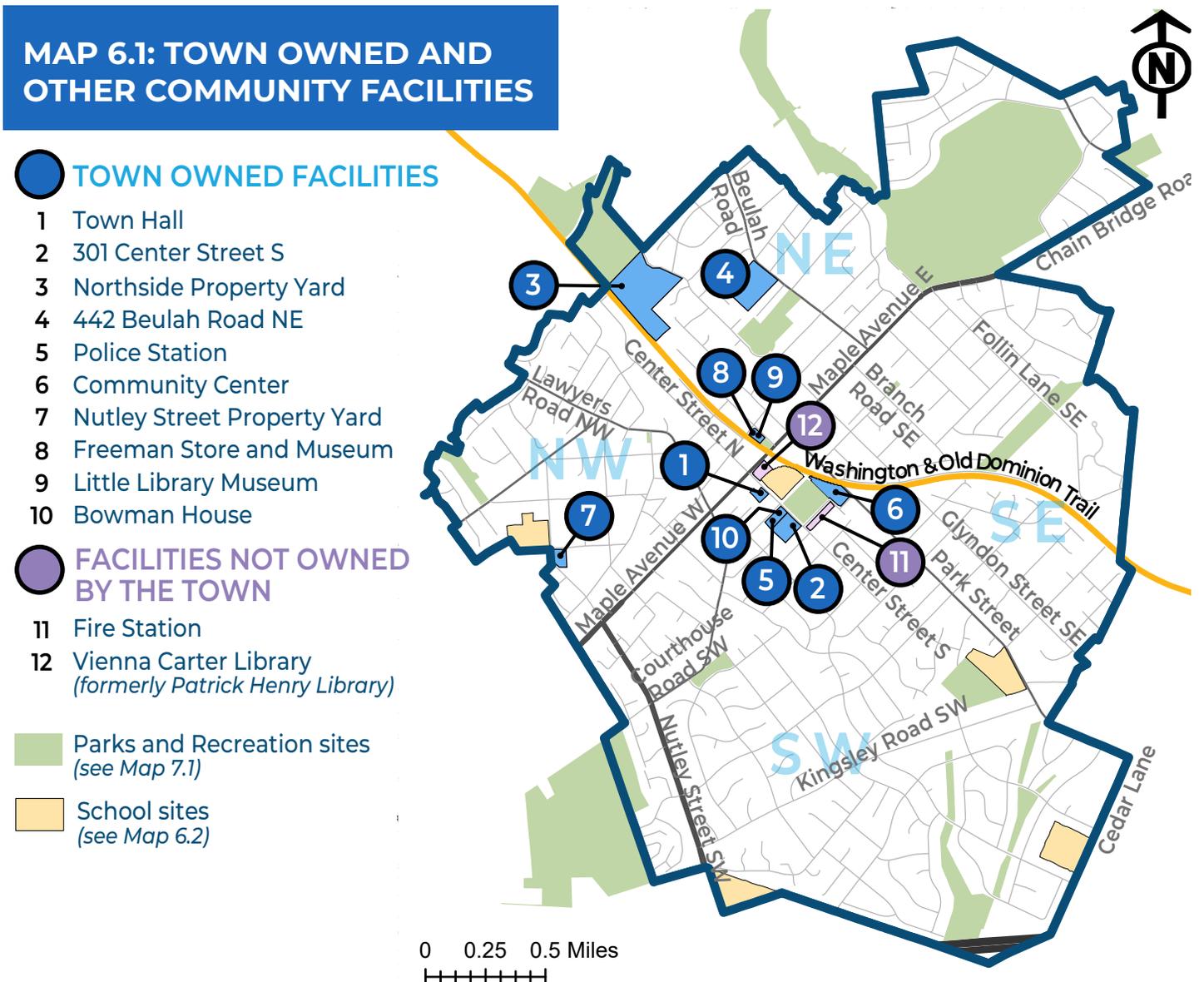
Introduction

This chapter of the Comprehensive Plan discusses the public buildings and utility infrastructure and services serving the Town. Town residents, businesses, employees, and institutions depend on this infrastructure and the activities they support. Keeping facilities in good working order, modernized, and responsive to the Town’s needs is crucial. Though Vienna owns and maintains some of its own facilities and infrastructure and other elements are provided by Fairfax County or utility providers, it is equally important that all are properly functional, which requires frequent collaboration between the Town government and outside entities.

Community Facilities

Town-Owned Facilities

The Town owns many properties that are used as workplaces and recreation sites or are being held until such a time as their future uses are determined. This section discusses some of these sites, and a map of all Town-owned properties and facilities can be found in Map 6.1 below.



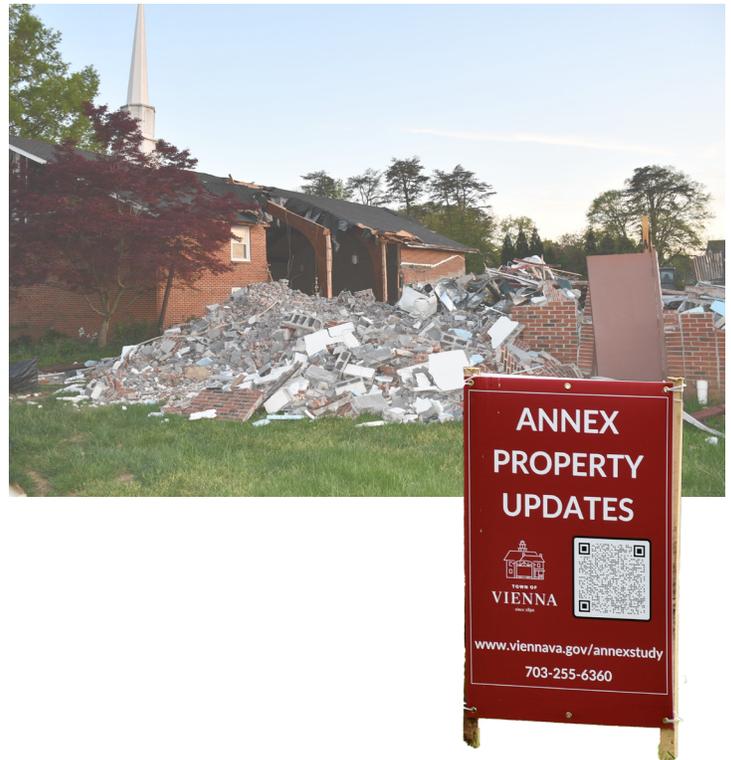
Town Hall

The Vienna Town Hall, dedicated to long-time mayor Charles A. Robinson, Jr. (1976-2000), is located at 127 Center Street South, less than one block from the heart of the Maple Avenue commercial corridor. The offices of the Mayor, Town Attorney, Town Manager, and Town Clerk are located in Town Hall, as are the offices of the Departments of Economic Development, Finance, Human Resources, Information Technology, Planning and Zoning, Public Information, and a portion of Public Works. A key function of this building is public meetings, most of which are held in the Council Chambers. It hosts meetings of the Town Council and many boards and commissions, and, on Monday mornings, sessions of the Fairfax County Circuit Court.



301 Center Street South

In September 2020, the Town purchased 301 Center Street South, which for many years was the site of the Faith Baptist Church. The property is commonly known as “The Annex.” Between 2021 and 2023, the church building served as the temporary headquarters for the Town of Vienna Police Department while the new police station was being constructed at 215 Center Street South. After completion of the new police station, the church building was demolished in April and May 2024. As of this writing, the Town is holding an ongoing community process to determine the long-term future use of the site.





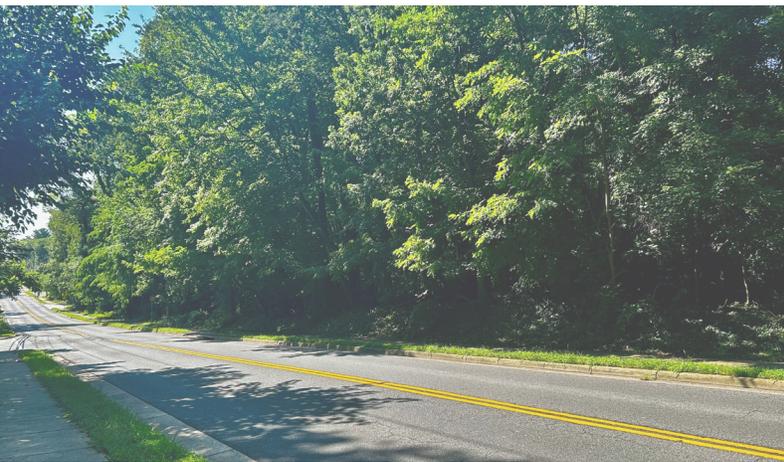
Public Works

Northside Property Yard

The Northside Property Yard at 600 Mill Street NE is used for maintenance operations and the storage of materials and vehicles. It houses offices and vehicle maintenance garages, which were constructed in 2002, as well as the Town’s fueling and charging facility and salt dome.

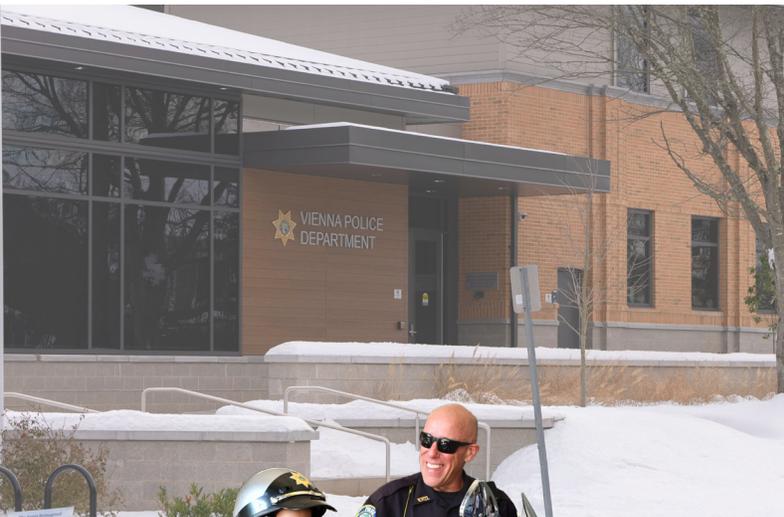
442 Beulah Road NE

For years, the Town’s Department of Public Works operated a leaf mulching facility at this Town-owned property. Operations halted in 2022 and the Town continues to explore the potential future uses of the site. It is surrounded by residential properties on three sides and sits across from other residential properties. In May 2018, the Town purchased the abutting residential property at 440 Beulah Road NE. The existing house was demolished and the site is stabilized in natural conditions.



Police Department

The Vienna Police Department operates from its facility at 215 Center Street South, built in 2023. This facility replaced the previous headquarters, built in 1994, and provides for the full space and information technology requirements for the department, as well as an indoor shooting range for police officers’ qualifications and training, and accommodations for the Town’s Animal Warden. Near the main entrance is a large and dividable room, which is used for Town Council work sessions, staff meetings, training, and community meetings.



Parks and Recreation

The following is a list of some key facilities that the Department of Parks and Recreation manages. More details and additional information on these facilities and amenities is available in both the chapter on Parks and Recreation and in the separate Parks & Recreation Master Plan.

Community Center

The Vienna Community Center, located at 120 Cherry Street SE, is sited on 3.23 acres. Originally built in 1966 and most recently expanded and renovated in 2017, the LEED Gold certified facility houses the offices of the Department of Parks and Recreation, an auditorium, multi-purpose rooms, the teen center, a kitchen, a large field house, and an auxiliary gymnasium. For more information, refer to the Parks and Recreation chapter.



Nutley Street Property Yard

The Department of Parks and Recreation uses the Nutley Street Property Yard at 247 Nutley Street NW for office space and maintenance space. The main building contains office space for Parks and Recreation staff and garage space for landscaping machinery and equipment. Other buildings at the Nutley Street Property Yard include a storage facility, built in 2008 and used by all Town departments for record keeping and storage, as well as a greenhouse operated by Parks and Recreation staff.



Freeman Store and Museum

The Freeman Store and Museum, circa 1860, is located at 131 Church Street NE within the Town Green. Throughout its history, it has served as Vienna's first general store, hotel and "ordinary" (a place where meals could be served to travelers), hospital for Union soldiers during the Civil War, train depot, and fire department. The Freeman family acquired the property in 1874 and maintained ownership until 1969, when Dorothy Freeman Sherburne sold it to the Town. Today, the house contains a museum and old-fashioned general store operated by Historic Vienna, Inc. It has been designated as an official stop on the Virginia Civil War Trails and was added to the National Register of Historic Sites in 2012.





Little Library Museum

The Little Library Museum is one of the oldest museums of its kind in Fairfax County and offers a glimpse into Vienna's historic past. Originally constructed in 1897 by local resident Edward R. Pierce at Library Lane and Maple Avenue, it served as the Town's first public library. The one-room structure was relocated in 1912 to Center Street and Maple Avenue before being moved to its current location at 164 Mill Street NE, next to the Freeman Store and within the Town Green, in 1969. Today, the museum is preserved and maintained by Historic Vienna, Inc.



Bowman House

The Bowman House, circa 1890, is located at 211 Center Street, South. Currently serving as the Town's center for ceramic arts programming, the structure was originally a two-room public schoolhouse. In 1995, the Town renovated this facility to comply with the Americans with Disabilities Act, but the work also included a redesign of the interior to provide more efficient use of the classroom space as well as interior and exterior changes.

Parks and Playgrounds

Almost 166 acres of public parkland and various recreational amenities are available within Vienna's corporate limits. Amenities include a dog park, an outdoor stage, picnic shelters, playgrounds, tennis and pickleball courts, basketball courts, and various sport or multipurpose fields. Additionally, walking trails are provided in a series of Town-owned parks and stream valleys. An additional key park facility in Vienna is the W&OD Trail, which is owned by NOVA Parks and is a walking/biking facility that runs through the Town and beyond. Town residents also have easy access to parks outside of Vienna that are owned and operated by Fairfax County and NOVA Parks. The Town's parks and amenities are described in more detail in the Parks and Recreation chapter.



Facilities Not Owned by the Town

The Town relies on Fairfax County for fire and rescue and emergency medical services, as well as its public school and library systems. Town residents and businesses pay taxes to Fairfax County towards these services and facilities, and the Town frequently interacts with providers of both in land use and facilities decisions for those facilities that are located within the Town.

Fire Department

Vienna's fire and emergency medical services are provided by the Fairfax County Fire and Rescue Department. The Vienna Volunteer Fire Department, which owns the fire station at 400 Center Street South, provides fire and rescue vehicles and other equipment, and supports Fairfax County operations. Volunteers supplement the professional Fairfax County staff at the Vienna station. The fire station was originally built in 1957 and was extensively renovated and upgraded in 2004-2005 at a cost of \$3.8 million. In addition to providing fire and rescue services, the station also has a hall that it rents out to community members, businesses, community groups, and organizations for events, with the proceeds used to support the department's operations.



Library

From 1971 until 2025, Vienna was served by the Fairfax County public library system at the Patrick Henry Library, located at 101 Maple Ave East. With an annual circulation of 400,000 units per year and a collection of roughly 78,000 volumes, it was the busiest library of its size in Fairfax County.

The Patrick Henry Library is slated for a \$5.64-million reconstruction wherein the existing building will be replaced with a 19,000-square-foot one-story library and a 209-space four-level parking structure. Design was concluded in January 2025, with construction beginning in late 2025 and slated to end in mid-2027. In May 2025, the Patrick Henry Library closed with temporary service transferred to a storefront in the Cedar Lane Shopping Center. Upon reopening at 101 Maple Avenue, the library will be renamed the Vienna-Carter Library in honor of William McKinley Carter and Lillian Bryant Carter, who were instrumental in integrating the previous version of the Patrick Henry Library in 1958. A new parking garage will be built as part of the construction project, with just over 80 of the parking spaces being funded by the Town and Northern Virginia Transportation Authority (NVT) for commuting and general public use.



Public Schools

Vienna is served by Fairfax County Public Schools, the ninth largest school system in the United States. Four public elementary schools are located within the Town’s corporate limits and serve Vienna students: Vienna Elementary School, Marshall Road Elementary School, Louise Archer Elementary School, and Cunningham Park Elementary School. (Three other elementary schools—Flint Hill Elementary School, Westbriar Elementary School, and Wolfrap Elementary School—serve a small portion of Vienna students but are located outside of Town limits.) After elementary school, Vienna students attend Thoreau and Kilmer middle schools and generally go on to James Madison High School, all of which are located just outside of the Town limits. In addition, Cedar Lane School, a specialized public secondary school (grades 7 – 12) serving referred students from across Fairfax County, is located within the Town on Cedar Lane SW. With the exception of Kilmer Middle School, which is at 118% capacity, all schools in Vienna or serving Vienna students are under 100% capacity in the 2024-25 school year. See Map 6.2 for School locations.

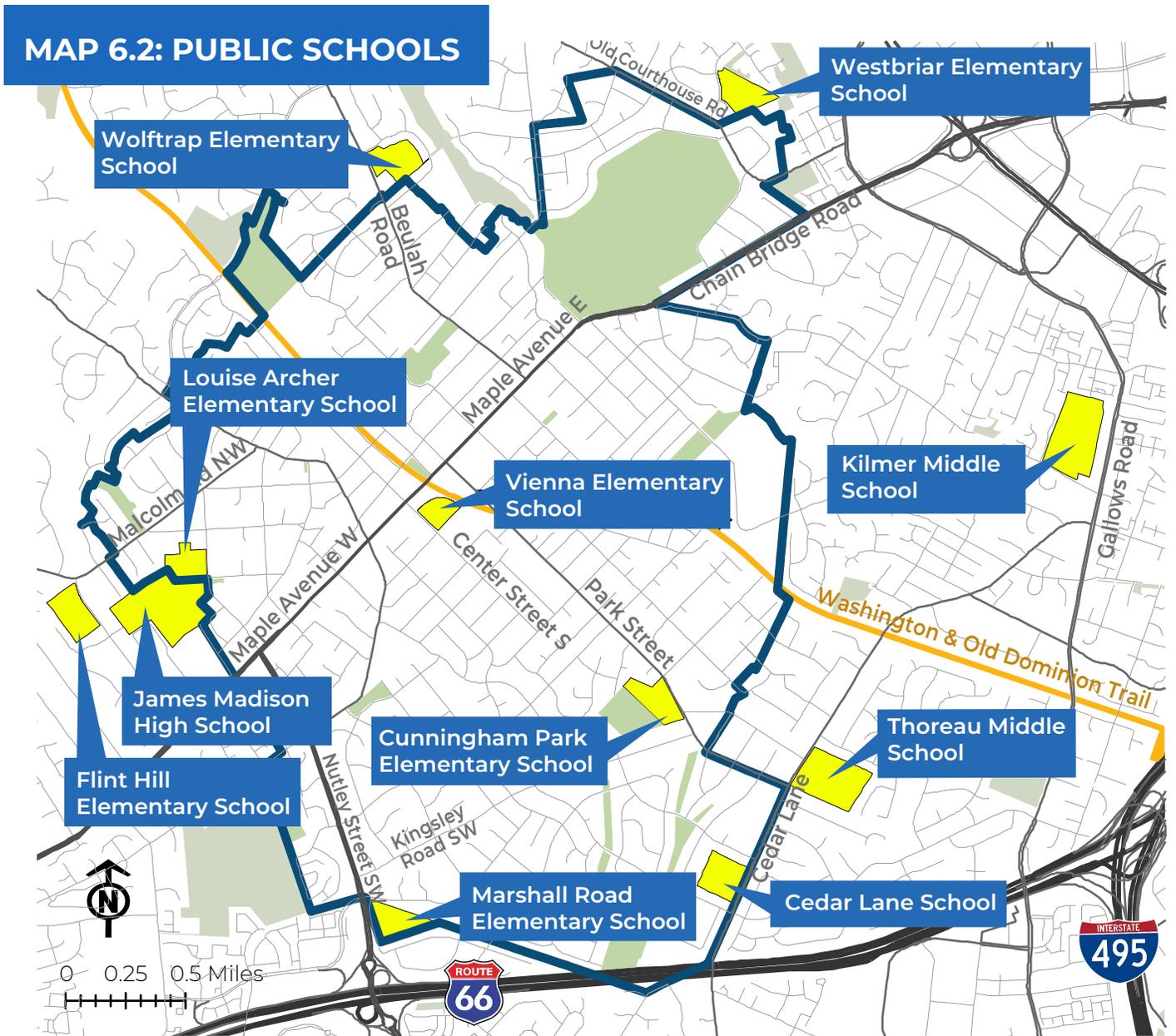


Figure 6.1: Fairfax County Public Schools Within Vienna Town Limits

Name	Address	Grades Served	Year Constructed	Year Addition Added	Enrollment (as of 1/2025)	Capacity
Vienna Elementary	128 Center St S	Preschool-6	1921	1955	368	464
Marshall Road Elementary	730 Marshall Rd SW	K-6	1961	1999	679	830
Louise Archer Elementary	324 Nutley St NW	K-6	1939	1959	538	654
Cunningham Park Elementary	1001 Park St	Preschool-6	1996	2000	426	509
Cedar Lane School	101 Cedar Ln SW	9-12	1956	N/A	82	197

Figure 6.2: Other Fairfax County Public Schools Serving Vienna Students

Name	Address	Grades Served	Year Constructed	Year Addition Added	Enrollment (as of 1/2025)	Capacity
Flint Hill Elementary	2444 Flint Hill Rd	K-6	1955	1957	619	670
Westbriar Elementary	1741 Pine Valley Dr	K-6	1965	N/A	846	981
Wolftrap Elementary	1903 Beulah Rd	K-6	1968	2005, 2012	529	567
Thoreau Middle	2505 Cedar Ln	7-8	1960	N/A	1,249	1,379
Kilmer Middle	8100 Wolftrap Rd	7-8	1968	N/A	1,207	1,023
James Madison High	2500 James Madison Dr	9-12	1959	2002	2,078	2,371

Private Schools

Additional educational opportunities in the Town are provided by the Green Hedges School and the Vienna Adventist Academy, both offering instruction for grades pre-kindergarten through eighth grade. There are also many non-public facilities that offer preschool and kindergarten programs.



Infrastructure

Stormwater

The Town is served by both storm drainage and stormwater management systems. Storm drainage is the means by which water is collected and managed after a precipitation event, while stormwater management refers to how the Town restricts pollutants and sediment from entering into the Town's watersheds.

Storm Drainage

The Town operates its own municipal separate storm sewer system (MS4) under authorization of the General Virginia Stormwater Management Program (VSMP) Permit for Discharges of Stormwater from Small MS4s. The storm sewer system ultimately discharges into the natural drainage areas of its perennial and intermittent streams and the Virginia Center stormwater detention pond, which is located adjacent to Nutley Street. Since the permit's issuance in 2003, the Town has established policies and procedures to implement the six minimum control measures (MCMs) outlined in the permit. Among these are measures to implement and enforce provisions for construction site stormwater runoff control and post-construction stormwater management.

Stormwater Management

The Town must enforce implementation of a stormwater pollution prevention plan (SWPPP) during the construction inspection process. The SWPPP consists of a stormwater management plan, an erosion and sediment control plan, and a pollution prevention plan (PPP). These changes necessitate amendments to the Town Code, a review of roles and responsibilities, and the development of a funding and staffing plan. Additional protections and requirements apply to construction and other activities in a floodplain.



Water Supply and Sanitary Sewer Systems

The Town operates a water distribution and a sanitary sewer collection system. These systems serve the Town and some of the immediate surrounding area in Fairfax County. The water system has mains ranging from 1-inch to 16-inches in diameter and the sewer system has mains ranging from 6-inch to 42-inch in diameter.

Water Supply System

The Town of Vienna's water system serves approximately 17,000 residents inside the Vienna corporate boundary and 4,000 customers outside of the corporate boundary. Construction of the system began in the late 1940s, and the Capital Improvement Program addresses replacement and rehabilitation of the system based on type, age, and other factors. The water distribution system consists of 137 miles of water mains, 920 hydrants, 9,300 water service connections, two elevated storage tanks and one ground storage tank. The Town is a wholesale customer of the Fairfax Water Authority and purchases approximately 775 million gallons per year.

The Town routinely samples the water supply and issues annual reports on water quality, as required by the U.S. Environmental Protection Agency (EPA), reporting results for lead, copper, and other contaminants. In 2024, Vienna Public Works completed an EPA-required inventory of all water service lines and confirmed there are no lead or galvanized pipes in the Town's system—most are copper, with a small percentage of polyethylene on private property.



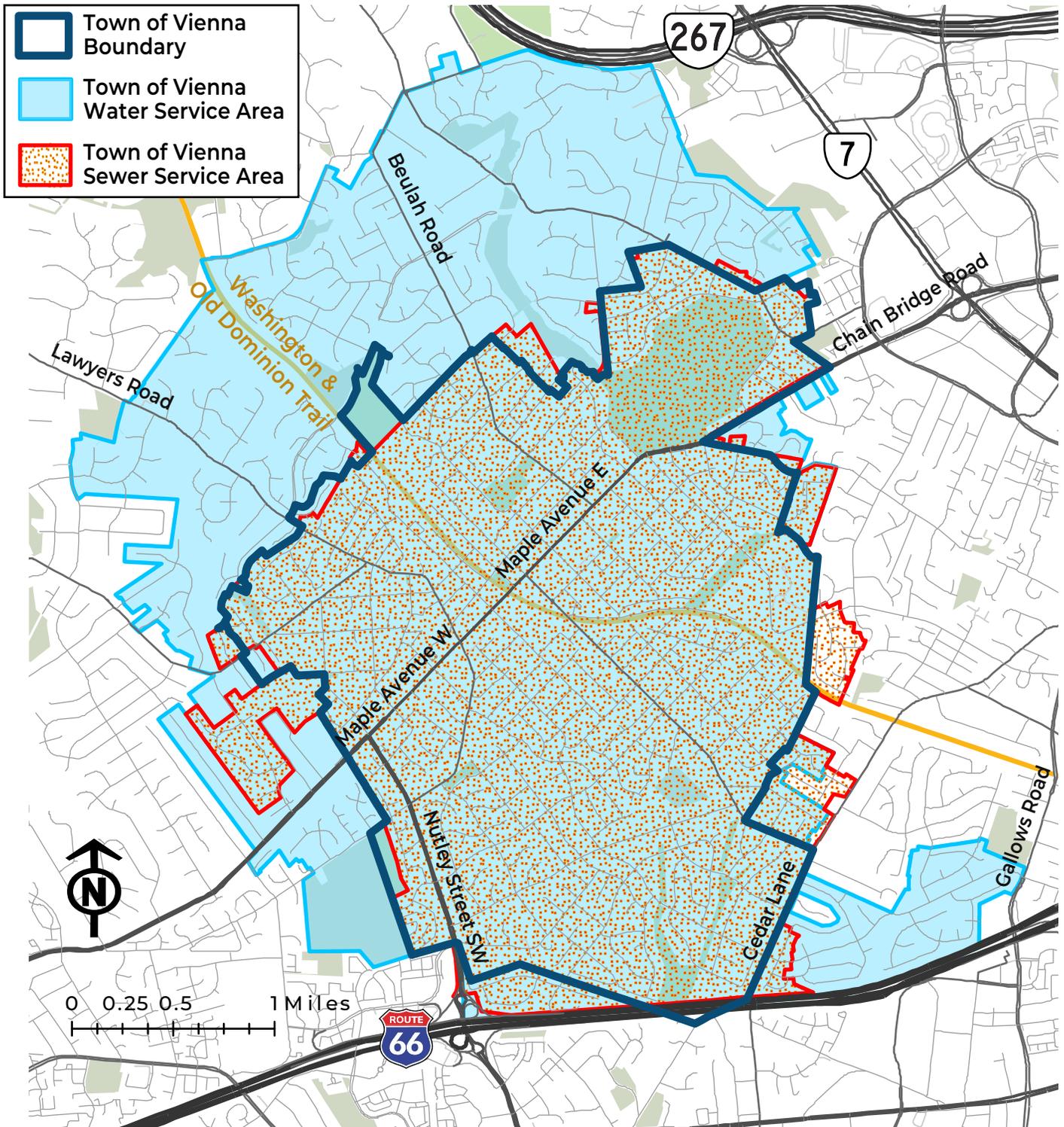
Sanitary Sewer System

The Town's sanitary sewer system consists of 84 miles of sewer mains and 6,300 connections in the service area. Construction of the system began in the late 1940s and it is regularly inspected and rehabilitated to help ensure good condition of the mains and the approximately 2,000 manholes, as well as to minimize the volumes of infiltration and inflow. Approximately one half of the system flows to the Norman M. Cole, Jr., Pollution Control Plant operated by Fairfax County. The other half flows to the Blue Plains Advanced Wastewater Treatment Plant operated by the District of Columbia Water and Sewer Authority. The Town pays fees to both facilities based on flow volume, which is measured through four sewer flow meters, along with a proportionate share of capital costs and operating costs of the trunk sewers to get the Town's flow to the sewage treatment plants.



Recent rehabilitation projects have focused on installing protective linings within deteriorated sewer trunk lines to prevent structural failure and reduce groundwater infiltration, with particular attention to segments near Wolf Trap National Park. The Town also participates in cost-sharing agreements with Fairfax County for major sewer improvements, including rehabilitation of sewer trunk lines of 21- to 24-inches. In addition, the Town continually evaluates system capacity around pump stations such as at Lakevale Estates to ensure reliable service and to minimize the risk of surcharging or overflows.

MAP 6.3: TOWN OF VIENNA WATER AND SEWER SERVICE AREAS



Other Utilities

Major utility providers supplying physical utility services to the Town include Dominion Energy (electric and street lighting), Washington Gas (natural gas), Cox of Northern Virginia (cable television and landline telephone), and Verizon (cable television and landline telephone). These providers work in coordination with the Town to ensure the delivery of reliable, modern services to residents and businesses.

Wireless telecommunications services, including broadband, are provided by several companies offering cellular voice and data coverage. However, Town residents, business owners, and employees frequently report inadequate service, particularly indoors. Wireless facilities—defined in the Zoning Ordinance as telecommunications antennas and associated equipment that may or may not include a tower, dish or other supporting structure, designed to send and receive data signals—are currently allowed as a conditional use in all the Town’s zoning districts and are subject to review and approval by the Board of Architectural Review. To address existing service gaps and support future needs, the Town may consider allowing wireless facilities by right in certain circumstances or in specific locations or revising architectural or other standards to reduce barriers to deployment. This plan supports creative approaches to solving a problem that is a core part of modern communications.

Emergency Operations and Preparedness

The Town of Vienna is committed to the safety and resilience of the community through comprehensive emergency preparedness and response strategies. These efforts are led by the Vienna Police Department and are coordinated in alignment with the Fairfax County and Commonwealth of Virginia Emergency Operations Plans (EOPs).

Coordination with Fairfax County and State Agencies

Vienna actively participates in Fairfax County’s multi-discipline, all-hazards emergency operations planning. This collaboration integrates Vienna into regional emergency response efforts and ensures consistency with broader state-level emergency management protocols.



Town-Level Emergency Preparedness

The Vienna Police Department develops and maintains Continuity of Operations Plans (COOP) for each Town department. These plans ensure that essential services continue during and after emergencies. In significant incidents, the Police Department may activate the Town’s Emergency Operations Center (EOC) to centralize decision-making and communication, working in coordination with Fairfax County’s EOC.

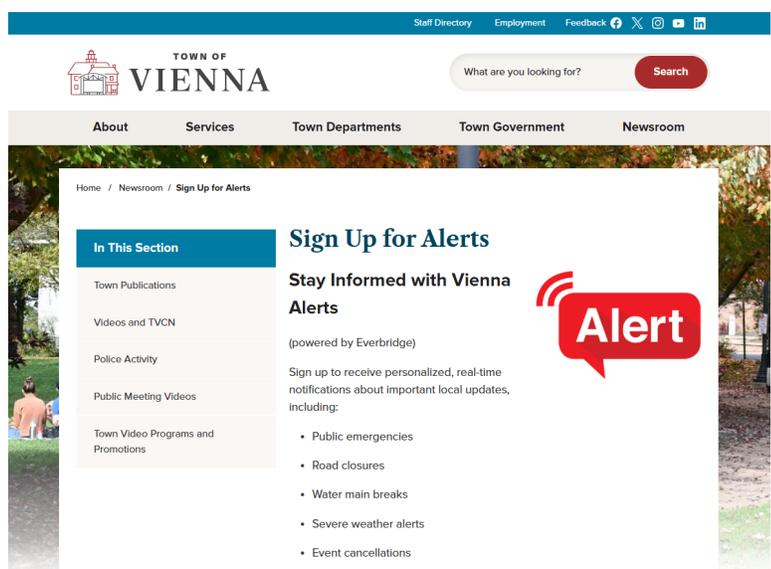


Emergency Communication and Public Information

During emergencies, the Town uses multiple communication channels to keep the public informed:

- **Vienna Alerts:** A text/email subscription service for critical updates.
- **Town Website:** Emergency banners and links to detailed updates.
- **Social Media:** Real-time updates via official Town accounts.

Residents are encouraged to sign up for Vienna Alerts and follow Town channels to stay informed.



Infrastructure and Emergency Routes

Vienna maintains designated fire and rescue response routes, kept free from traffic calming measures to allow rapid emergency response. These routes also serve evacuation and homeland security needs. The Town’s Snow Emergency Routes Map supports critical mobility during winter weather events.



Goals, Policies, and Strategies

Goal 1: Plan, design, build, maintain, improve, and operate high-quality Town facilities.

For decades, the Town has provided a wide range of services and activities to its residents, all of which have required the Town to maintain the appropriate facilities necessary for these services and activities. As residents' needs and wishes evolve and new state and federal regulations emerge, facilities will need to adapt to continue to serve the Town. Maintaining modernized, well-functioning Town worksites is a key in this goal so residents can continue to receive high-quality services.

Policy 1.1: All Town facilities are properly maintained and in good working order.

Strategy 1.1.1: Conduct regular inspections of facilities, making needed repairs in a timely manner.

Strategy 1.1.2: Plan for renovations and replacements as needed, ensuring these items are appropriately captured in the Town's Capital Improvement Program.

Strategy 1.1.3: Plan for and incorporate upgrades to facilities due to changes in State and Federal regulations as well as best practices for the type of facility.

Strategy 1.1.4: Town facilities are resilient and able to withstand future weather events.

Policy 1.2: Town facilities provide for residents' needs for decades to come.

Strategy 1.2.1: Plan, design, build, maintain, and operate Town-owned facilities and services following Code procedures and standards applicable to non-governmental facilities and services.

Strategy 1.2.2: As new facilities are planned, consider future adaptability and multi-use spaces that can accommodate future recreational trends.

Strategy 1.2.3: Maintain full compliance with the Americans with Disabilities Act by Town-owned facilities.

Strategy 1.2.4: Continue exploring long-term civic and recreational uses for the Annex property, and evaluate potential funding mechanisms for planning, construction, and operations. The Town's decision on use of the site should take into account public input from a community process.

Policy 1.3: Town facilities adequately serve the needs of Town employees, enabling them to best serve Town residents, businesses, employees, institutions, and visitors.

Strategy 1.3.1: As staffing changes and new technologies emerge, ensure Town worksites are sufficiently equipped to ensure that Town employees can continue providing excellent service to residents and businesses.

Strategy 1.3.2: As needed, identify potential sites for acquisition to meet the Town's office, storage, and worksite needs; and include funding needs for these sites in the Capital Improvement Program.

Strategy 1.3.3: Invest in improvements at Town Hall, to improve the workplace and service to the public.



Goal 2: Collaborate with Fairfax County, the Commonwealth of Virginia, and utility providers on facility matters to ensure that Town residents, businesses, employees, visitors, and institutions are well served and community goals are addressed.

Though the Town does not have full control over decisions made by Fairfax County regarding the latter's facilities, the two governments have a very close working relationship and the Town's input is impactful in the County's decision making. It is vital that the Town continues advocating for its residents to receive high-quality facilities in perpetuity, especially as Town residents' real estate taxes go to the County for services the Town does not provide.

Policy 2.1: School facilities serving Town students will be of the highest quality possible.

Strategy 2.1.1: Work closely with the Fairfax County School Board's Hunter Mill District representative to communicate the needs of schools serving Town students.

Strategy 2.1.2: Advocate for Fairfax County Public Schools to monitor enrollment to ensure Town schools buildings are not strained by over-enrollment.

Strategy 2.1.3: As needed, work with Fairfax County Public Schools to plan for school renovations and expansions, as well as new school facilities, that will ultimately benefit Town students.

Strategy 2.1.4: Ensure real estate tax rates sufficiently contribute to any necessary renovations to existing schools or the construction of new schools serving Town students.

Policy 2.2: The Vienna-Carter Library and public parking garage will be a state-of-the-art facility meeting the needs of Town residents and the Fairfax County Public Library system for decades to come.

Strategy 2.2.1: As needed and able, provide input on matters regarding the library's construction, use, maintenance, and programming.

Strategy 2.2.2: Provide support during the construction of the library and parking garage where possible, i.e.: allowing for parking and storage on unused Town property.

Strategy 2.2.3: Ensure that the parking spaces constructed to serve commuters and Town uses in the new public parking garage are used as intended and that there is a continuing agreement in place with Fairfax County for maintenance of the garage.

Policy 2.3: The Vienna Volunteer Fire Department will have the necessary facilities to appropriately serve the Town.

Strategy 2.3.1: Maintain funding support for the Vienna Volunteer Fire Department to ensure rapid response capability for fires and medical emergencies.

Goal 3: Ensure that Town residents, businesses, and institutions receive adequate and appropriate utility services that meet current and future needs.

Though it is uncertain exactly how the Town's future population, available technologies, and future weather conditions may impact utility demand at this time, the Town can still take the appropriate steps to ensure utility services are robust and adaptive for its service areas. Planning for utility delivery is crucial, as our region is expected to increase in temperature and experience more extreme precipitation events.

Policy 3.1: Provide water supply, sanitary sewer, storm sewer facilities, and other infrastructure that deliver reliable, responsive, and cost-effective services to Town residents and businesses.

Strategy 3.1.1: Continue to require new developments fund improvements to the water and sewer systems through fee and development conditions.

Strategy 3.1.2: Continue to require no net increase in post-development stormwater run-off to adjacent properties for new subdivisions, re-subdivisions, and other applicable situations.

Strategy 3.1.3: Require adequate infrastructure design and construction for all new developments consistent with current best practices.

Strategy 3.1.4: Require, within reasonable cost standards, the use of the most reliable and dependable materials for the stormwater collection and management system.

Strategy 3.1.5: Implement recommended capital improvements to the water and sewer systems.

Strategy 3.1.6: Encourage the use of low-impact development technology, including native landscaping, as a planning and design strategy to manage the quantity and quality of stormwater runoff.

Strategy 3.1.7: Work with non-Town utility providers to encourage upgrades and service expansions when appropriate.

Strategy 3.1.8: As service improvements or interruptions may occur, work with the appropriate utility provider to properly notify customers.

Strategy 3.1.9: Ensure that there is ample street lighting along sidewalks and roadways to allow for safe walking and improved visibility at night and in the early morning.

Policy 3.2: Develop plans for constant delivery of utility services that take future weather conditions into account.

Strategy 3.2.1: Explore climate-friendly, energy saving utility infrastructure upgrades, planning for future upgrades in the Capital Improvement Program.

Strategy 3.2.2: Work with non-Town utility providers to ensure future weather conditions are at the forefront of utility planning and updates.

Policy 3.3: Ensure that public utilities, including telecommunications facilities, are located to minimize negative effects on nearby properties and the community in general.

Strategy 3.3.1: New and existing public utilities should, wherever possible, be placed underground during new development/redevelopment.

Strategy 3.3.2: The visual impacts of above-ground facilities and any related structures should be minimized through the use of architecturally compatible design and materials, landscape plans, screening, and siting.

Strategy 3.3.3: Service providers should collocate their facilities to the maximum extent possible.

Strategy 3.3.4: Discourage the construction of new telecommunications facilities in the form of monopoles or towers. If such monopoles or towers must be built, they should be constructed to hold multiple service providers and owners of such monopoles or towers should provide a letter of intent committing them and all successors in interest to allow shared use of the facilities subject to reasonable terms and conditions.

Strategy 3.3.5: Encourage wireless service providers to locate new telecommunications facilities in areas that best serve Town residents, businesses, employees, visitors, and institutions.

Strategy 3.3.6: The Town should review regulations that may be restricting telecommunication providers from deploying facilities that would bring a high-level of service consistently to the Town.



Goal 4: Ensure the Town is prepared for and can effectively respond to emergencies to protect lives, property, and critical operations.

Prompt, efficient responses to emergencies are a critical role for Town government and staff. By understanding the types of emergencies that may arise, planning for how to either address or prevent them, and ensuring the public is well-informed on these emergencies and their responses, the Town can best protect its residents, businesses, and property.

Policy 4.1: Ensure critical infrastructure and Town facilities are resilient and accessible during emergencies.

Strategy 4.1.1: Identify and maintain emergency routes free from physical obstructions such as traffic calming devices.

Strategy 4.1.2: Prioritize emergency access in infrastructure and transportation planning, including snow emergency and evacuation routes.

Strategy 4.1.3: Continue investment in resilient utility systems and backup power supply for key Town facilities.

Policy 4.2: Maintain coordinated emergency operations that align with county, regional, and state plans.

Strategy 4.2.1: Regularly review and update the Town's Emergency Operations Plan and Continuity of Operations Plans (COOP) in coordination with Fairfax County and the Commonwealth of Virginia.

Strategy 4.2.2: Maintain readiness to activate the Emergency Operations Center (EOC) for centralized decision-making during major incidents.

Policy 4.3: Keep the public informed during emergencies and promote community preparedness.

Strategy 4.3.1: Maintain and promote subscription to Vienna Alerts and other communication tools.

Strategy 4.3.2: Expand community outreach efforts focused on household emergency preparedness.

Strategy 4.3.3: Provide multilingual emergency communication where appropriate to serve all Town residents.

