



TOWN OF
VIENNA
since 1890

Department of Finance

How to Request Payment Assistance Through Local Agencies

There are several local community organizations that may assist with utility bill payments. To request assistance, contact one of the agencies listed below:

AGENCY	PHONE NUMBER	WEBSITE
CHO Communities Helping Others	703.281.7614	cho-va.com/
ECHO – Ecumenical Community Helping Others	703.569.9160	echo-inc.org/
Fairfax County Department of Family Services	703.324.7450	fairfaxcounty.gov/familyservices/
Fairfax Department of Housing	703.324.8122	fairfaxcounty.gov/housing/affordable-housing
Fairfax County Coordinated Services Planning	703.222.0800	fairfaxcounty.gov/neighborhood-community-services/coordinated-services-planning
Herndon/Reston Fish (Friendly Instant Sympathetic)	571.267.297	herndonrestonfish.org/
Koinonia Foundation	703.971.1991	koinoniacares.org/
Lorton Community Action Center	703.339.5161	lortonaction.org/
Salvation Army	703.548.0579	novahss.org/housing-resources/emergency-rent/item/salvation-army-at-alexandria-
Share of Mclean	703.229.1414	shareofmclean.org/
Society of St. Vincent De Paul	800.873.0613	svdpusa.org/
Western Fairfax Christian Ministry	703.988.9656	wfcmvva.org/