

Access PPO

Maximum access, convenience and flexibility.

Benefit Features

Deductibles:	See Coverage Schedule
Annual Maximum:	See Coverage Schedule
Waiting Periods:	See Coverage Schedule
Receive Care From:	Any Dentist or Access PPO Dentist

Access PPO

- You may use any licensed dentist or choose from over 170,000 participating dentists nationwide.¹
- The use of a network dentist can significantly reduce your out-of-pocket costs (Dominion members save an average of 17%).² Out-of-network dentists may charge above the amount covered by the Dominion plan, which will be balanced billed to you, the member. To ensure you do not receive additional out-of-pocket charges, visit a dentist in the Dominion Dental PPO network.
- Claims Filing: Benefits will be paid to you or they may be assigned directly to your dentist. 99% of all claims are submitted by the dentist.³ Your dentist may use the standard American Dental Association claims form. Claims can be filed electronically; **Mailed To:** Dominion Dental Services, P.O. Box 1126, Elk Grove Village, IL 60009; **Or Faxed To:** 888-208-8290.

How do I enroll?

1. Complete the enclosed enrollment card.
 - List all dependents you want covered.
2. Return the completed enrollment card to your Benefit Administrator or as directed.
3. A Membership Card, Coverage Schedule and Certificate of Coverage will be mailed to you on or before your first day of eligibility.
4. If you have any questions regarding your date of eligibility, please contact your Benefits Department.



We Work For Your Benefit.

For full details of the coverages, limitations and exclusions, please read the enclosed Coverage Schedule.

**Need to find a participating dentist?
Simply visit DominionDental.com.**

Who is eligible?

You and your dependents are eligible. Dependents include your spouse and unmarried children under age 26. Refer to your policy documents for further details regarding your dependent coverage.

¹ Participating dentists are subject to change.

² Dominion Dental Services, Inc. - based on review of 2012 PPO claims data

³ Dominion Dental Services, Inc. Internal Performance Report, 2012

What if I change jobs?

If you leave your place of employment, you have the option of converting your coverage to an alternate Dominion program using a different method of payment.

Can I make changes on the Internet?

Yes. Dominion provides members with secure online access to:

- ID cards
- Plan information
- Dentist search
- Contact information
- Member services requests and general correspondence
- Dental cost calculator

All changes are confirmed by return email. For more information, visit DominionDental.com.

What are my rates?

Please contact your Benefits Department.

Dominion Dental Services, Inc. is licensed as a Dental Plan Organization in Virginia, Maryland and Delaware, a Risk Assuming PPO in Pennsylvania and an Accident and Health Insurer in D.C.

A New Level of Service¹

- Less than 0.1% of our members called with a service issue.
- Our PPO network increased by 20% in the last year.
- ID cards and member packets were mailed within 4 days of enrollment.
- Over 97% of claims were processed in fewer than 15 days.
- 95% of Dominion members have access to at least two PPO dentists within 10 miles.
- 98% member retention rate.

¹ Dominion Dental Services, Inc. Internal Performance Report, 2012.

