

# Town of Vienna, Virginia Police Department

## Media Information Release



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### **Operations Modifications in Response to COVID-19**

In the interest of public safety for our residents, businesses, and visitors, the Vienna Police Department has modified its operations to increase social distancing and reduce the chance of spreading the COVID-19 virus.

This modified operation entails taking certain police reports for relatively minor and non-violent crimes by telephone. These will be cases where there is no need for evidence collection, not a crime in progress, but the incident still needs to be documented.

If you are calling to file a police report, Communications personnel will ask you questions to help determine if your call meets the criteria for a telephone follow-up and if so, you may be advised that an officer will call you back to assess the need to respond in person or complete the report via telephone. If you feel that an officer is required, you may make that request, and an officer will respond. The incident report over the telephone will go into the same records management system and will be tracked the same as if an officer responded.

If a police officer responds to your location, please be prepared to step outside to meet the officer to encourage social distancing and avoid the spread of the virus.

By using telephone reporting, you will help us limit exposure. We thank you for your understanding and support as we continue to maintain our mission of providing a safe community for all of our citizens, businesses, and visitors.

Out of an abundance of caution, we have also suspended some low priority services, which include: Ride-Along, PIO public engagements, VIN verifications, and child safety seats installations. Access to our police lobby will be restricted to immediate police assistance only. We do encourage our citizens to call the police department with questions at 703-255-6366 instead of visiting our lobby.

The Vienna Police Department continues to remain staffed, operational, and ready to respond to all emergencies, in-progress incidents, and priority calls. Day and night patrols remain at full strength, so you should not hesitate to call for assistance.

The process of handling some calls for service over the phone and limiting other services is temporary and will be continually reevaluated in the coming weeks.

Thank You,

Chief Jim Morris